

Secure, Socially Distanced Managed Review



As of March 16, 2020, CDS Managed Review has deployed a biometric-enhanced, secure, remote environment for all review projects. Using this new system, CDSMR can support socially distanced reviews while maintaining a high level of security for our clients' confidential data as well as ensuring highly engaged review teams.

What is Secure, Socially Distanced Managed Review?

1. SECURE

CDS has deployed a biometric enhanced, multifactor login virtual desktop environment for our review teams. Each environment is customized for each matter and only those resources that the review team needs are made available.

Biometric enhancements include:

- Webcam user identity authentication
- Gaze Tracking (blur screen when authorized user not looking at screen)
- Single Authorized user detection (blur screen when other nonauthorized users present)

Other security features:

- Print/Save/Copy Restrictions
- Browsing URL Restrictions
- Email domain and individual email address restrictions (inbound/outbound)
- Permissible Login Time Schedule

- Dedicated Project and User email address
- Host IP Whitelisting
- Encryption
- Audit Trails

2. SOCIALLY DISTANCED

CDS has embraced the need for our Lawyer Technologists to keep themselves and their loved safe and distanced during this uncertain time. This has allowed us to maintain business and project continuity since the review teams that were working on your project before are still working on it now.

3. CDS MANAGED REVIEW

Everything that you have come to expect from working with CDS Managed Review remains the same. From extremely rigorous vetting of contract attorneys, close coordination with CDS Project Management teams, consultative Review Management, and best in class Quality Control, CDS Managed Review is here to support the review needs of our law firm and corporate clients.

How Does it Work?

From the client perspective, very little changes. Once CDS Managed Review is brought into a matter, we begin by recruiting the strongest candidates to work on your matter. Behind the scenes, we confirm that the contract attorney's remote review location has the adequate security in order to perform the work.

Once a team is recruited, a training conference call or videoconference call takes places. Following that, the review commences and CDS Review Management closely monitors the progress of the review team. We conduct the same levels of individual and team QC as we would if the project was happening in one of our review facilities.

Ready to Start? Contact us to find out more about our technology and workflow.